

BOURNEMOUTH · POOLE · CHRISTCHURCH

Come home to *calm*.

We're a small, all-female team who clean your home the way we'd clean our own: carefully, quietly and properly. This guide sets out exactly what you get for your money, so there are no surprises on the day.

FULLY INSURED

DBS CHECKED

SAME CLEANER EVERY VISIT

ALL PRODUCTS & EQUIPMENT SUPPLIED

ECO PRODUCTS AVAILABLE



INSIDE THIS GUIDE

Choose your kind of *clean*

PAGE 2

Regular cleaning

1-hour and 2-hour
visits, side by side

£18 /HR FROM

PAGE 3

Deep cleaning

A one-off, top-to-
bottom reset

£120 FROM

PAGE 3

End of tenancy

Checklist-led, for
moving out

£180 FROM

PAGE 3

Office cleaning

Early or late, around
your team

Free QUOTE

EVERY CLEAN INCLUDES

All cleaning products, cloths, mop and hoover brought by us. Fresh cloths for kitchens and bathrooms, never shared between rooms.

THE SAME FACE

We match you with one cleaner who learns how you like things done, and keep her with you wherever we can.

HONEST PRICING

Prices shown are starting prices. Your free quote is fixed before we start, based on the size and condition of your home.

WEEKLY OR FORTNIGHTLY

What fits in *an hour*?

Regular cleans keep a home on top of things. They're maintenance, not a reset, so the time you book decides how far we can get. Here's an honest guide.

ESSENTIALS

£18 FROM

1-hour clean

Best for flats, 1-bed homes, or a top-up between bigger cleans. We focus on the rooms that matter most.

KITCHEN

- ✓ Worktops, hob top and splashback wiped
- ✓ Sink and taps cleaned and shined
- ✓ Outside of appliances wiped

BATHROOM (ONE)

- ✓ Toilet, basin, bath or shower cleaned
- ✓ Mirrors and taps polished

FLOORS & FINISHING

- ✓ Hoover and mop kitchen and bathroom floors
- ✓ Bins emptied
- ✓ Quick tidy of the main living area, if time allows

NOT USUALLY POSSIBLE IN 1 HOUR

- ✗ Bedrooms, dusting throughout or a second bathroom
- ✗ Changing beds, or any of the extras listed on page 4

MOST POPULAR

£36 FROM

2-hour clean

Ideal for a typical 2–3 bed home. Everything in the 1-hour clean, plus the rest of the house.

EVERYTHING IN 1 HOUR, PLUS

- ✓ Dusting of reachable surfaces, shelves and skirting
- ✓ Bedrooms tidied, surfaces dusted, beds made
- ✓ Bed linen changed (clean set left out for us)
- ✓ Living room and dining room dusted and tidied
- ✓ Second bathroom or downstairs WC cleaned
- ✓ Hoover all carpets and rugs, mop hard floors
- ✓ Light switches, door handles and touchpoints wiped
- ✓ Stairs and hallway hoovered
- ✓ Inside microwave wiped

STILL NOT INCLUDED

- ✗ Inside oven or fridge, inside cupboards, windows
- ✗ Built-up limescale or grime (book a deep clean first)

LARGER HOME? BOOK 3+ HOURS

For 4-bed homes, busy households or pets, a 3 or 4-hour visit gives us time to do everything properly every time. We'll suggest the right length when we quote.

YOUR PRIORITIES FIRST

Tell us what matters most and we'll start there. Anything we can't reach in the time, we'll pick up first next visit.

ONE-OFF

£120 FROM

Deep cleaning

A top-to-bottom reset for spring, before guests, or as a first clean before regular visits. Usually 5–8 hours with one or two cleaners, depending on size and condition.

EVERYTHING IN A REGULAR CLEAN, PLUS

- ✓ Skirting boards, doors and frames washed
- ✓ Behind and under movable furniture
- ✓ Kitchen cupboard fronts degreased

- ✓ Limescale removed from taps, tiles and shower screens
- ✓ Grout scrubbed, extractor fans and vents dusted
- ✓ Radiators, light fittings and high dusting (step-ladder height)
- ✓ Inside windows, sills and frames
- ✓ Inside microwave and fridge

NOT INCLUDED

- + Inside oven: available as an add-on
- × Carpet shampoo, outside windows, mould treatment

MOVING OUT

£180 FROM

End of tenancy

We follow your inventory or agent's checklist room by room, to help you get your deposit back.

INCLUDES

- ✓ Everything in a deep clean
- ✓ Inside oven, hob, extractor and grill
- ✓ Inside all cupboards, drawers and wardrobes
- ✓ Inside fridge, freezer (defrosted) and dishwasher
- ✓ Marks spot-cleaned from walls where possible

PLEASE NOTE

- × Property must be empty of belongings and rubbish
- × We can't remove paint, stains or damage

WORKPLACES

Free quote

Office cleaning

Quiet, early or late cleans for small Dorset workplaces, daily, weekly or as needed.

INCLUDES

- ✓ Desks and work surfaces wiped (clear areas)
- ✓ Kitchen or tea point, sink and appliances
- ✓ Toilets and washrooms cleaned and restocked*
- ✓ Bins and recycling emptied to your outside bins
- ✓ Floors hoovered and mopped, touchpoints wiped

NOT INCLUDED

- × Moving papers or touching IT equipment
- × Waste removal from site, high-level or external work

*Consumables such as soap and paper supplied by you, or by us at cost.

ON ANY CLEAN

What we *don't* cover

- ✗ Outside windows, gutters, gardens, garages or sheds
- ✗ Moving heavy furniture or appliances
- ✗ Anything above step-ladder height
- ✗ Bodily fluids, pest droppings, needles or biohazards
- ✗ Black mould treatment or after-builders dust
- ✗ Carpet or upholstery shampooing
- ✗ Washing up large piles or post-party clear-ups
- ✗ Pet care or cleaning litter trays

ASK WHEN BOOKING

Extras & *add-ons*

- + Inside oven clean
- + Inside fridge or freezer
- + Inside kitchen cupboards
- + Inside windows and sills
- + Ironing and laundry
- + Changing beds on a 1-hour clean
- + Your own products, used on request

Extras add time to your visit. We'll include them in your quote.

HELPING US HELP YOU

What we *ask of you*

- ✓ A quick declutter of surfaces and floors, so time goes on cleaning, not tidying
- ✓ Access arranged: you at home, a key safe or a spare key
- ✓ Running hot water and electricity
- ✓ Parking nearby, or let us know if there's a charge
- ✓ Pets settled and safe while we work
- ✓ Fragile or valuable items put away or pointed out
- ✓ Clean bed linen left out if you'd like beds changed
- ✓ Notice if you need to cancel or move a clean

01**GET IN TOUCH**

Call, email or use the quote form on our website.

02**FREE QUOTE**

We confirm a fixed price and visit length, with no obligation.

03**MEET YOUR CLEANER**

The same friendly face, on the same day, every visit.

BOOK YOUR FREE QUOTE

Come home to *calm*.

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